



## CAREER OPPORTUNITY

### Financial Service Representative (FSR)

CalCom Federal Credit Union is looking for a Financial Services Representative who can respond to member and guest needs by providing a warm and welcoming environment while promoting membership benefits, products and services. We are looking for an individual who demonstrates a desire to serve others – building rapport and relating to the members are important. The CalCom Team strives to meet or exceed goals and deliver a high-value experience for our members that results in member loyalty. We embrace new ideas and enjoy discovering the best ways we can create a positive experience for our members. If this sounds like a job for you, please apply! We offer a dynamic working environment that is open and supportive—where you can grow professionally and make a difference. PLUS, awesome Perks, Work Culture, and Benefits!

#### Job Functions:

- Perform Teller Transactions
- Counsel current and prospective members about CalCom's financial products and services
- Cross sell other financial products and services to increase member relations
- Perform other administrative duties as assigned or requested.

#### Experience:

- Great Attitude- Enthusiasm, Empathy, & Grit (Required)
- 1 year Customer Service and Cash Handling (Required)
- 1 year in Customer Service at a Call Center or Retail Banking (Preferred)

#### Education:

- High School Diploma or equivalent (Required)
- College Degree (Preferred)

#### Compensation:

Competitive Compensation + Monthly Incentives and Annual Bonus (Based on Employee, Team and CalCom's Performance)

#### Benefits:

Medical, Dental, Vision • Life & Disability Insurance • 401K Retirement Plan \* Tuition Reimbursement \* Paid Time Off for Federal Holiday • Sick • Vacation • Work-Life Balance • Civic Duty and Community Volunteering

#### Perks & Culture:

Snacks & Drinks • Celebratory Lunches • Paid Uniform/Logo Wear • Staff Development/Team Building Events • Promote Within

#### Hours:

Monday thru Friday from 8:45am to 4:45pm (schedule to be confirmed at interview)

#### Branch Location:

3748 Bayer Avenue, Long Beach, CA and/or 3400 Torrance Boulevard, Torrance, CA (location to be confirmed at interview)

#### Contact:

Please send resume to and Debbie Flannagan, Retail Service Manager, at [dflannagan@calcomcu.org](mailto:dflannagan@calcomcu.org) and Jennifer Sierra, HR & Administrative Representative, at [jsierra@calcomcu.org](mailto:jsierra@calcomcu.org)